

# Microsoft 365/Teams help

For all Office 365 apps: Outlook, Teams, etc.

1. When signing in through the web, if the website says your password is incorrect, make sure you are using the full email address, not just your username.
2. Look carefully at the URL. (the website address that begins with https://). If it begins with https://login.live.com/.... It is the wrong log in screen.  
You must go to https://office.com. When you click sign in, the URL will be https://login.microsoftonline.com/.... This is the correct log in screen.

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