

# Tips And Tricks: Self Diagnosing

---

## Tips and Tricks to help Self Diagnose Laptop Issues

### Mouse not Moving?

You must go to Function Button 6 (F6) and press it and the mouse should be re-enabled:



## Internet Not working? Not showing up on LanSchool?

You must go to Function Button 7 or 8 (F7/8) depending on the model and press it and this should re-enable the internet. Also, you can click the No internet button and connect from there as well. (Side Note: Please check the Wi-Fi in the bottom right of your screen, see below for examples of what it should look like and what it shouldn't look like)



Examples:

No internet:



Airplane Mode:



Wi-Fi on:



Unmute Mic on Laptop:

When you want to mute and unmute mic on the laptop, press F4 (function Key 4). This should fix the mic problem.



