Tips And Tricks: Self Diagnosing

Tips and Tricks to help Self Diagnose Laptop Issues

Mouse not Moving?

You must go to Function Button 6 (F6) and press it and the mouse should be re-enabled:

Internet Not working? Not showing up on LanSchool?

You must go to Function Button 7 or 8 (F7/8) depending on the model and press it and this should re-enable the internet. Also, you can click the No internet button and connect from there as well. (Side Note: Please check the Wi-Fi in the bottom right of your screen, see below for examples of what it should look like and what it shouldn't look like)

Examples:

No internet:

Airplane Mode:

Wi-Fi on:

Unmute Mic on Laptop:

When you want to mute and unmute mic on the laptop, press F4 (function Key 4). This should fix the mic problem.