

Wi-Fi Connection

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Connecting to STGRSD Devices

The "Devices" network is made specifically for district devices. All district devices such as laptops, desktops, and even printers should automatically connect to the STGRSD Devices wi-fi network. If your school-issued device does not connect to the Devices Wi-Fi network please reach out to the IT Department with a help ticket at: <https://stgrsd.org/helpdesk>

Connecting to STGRSD BYOD

This is the wi-fi network that is meant to be used for your personal devices. Examples of this include phones, personal laptops, or any other various wi-fi connected devices you may possess. Below are the instructions on how to connect on various different types of personal devices:

Connecting to STGRSD Guest

This is our guest wi-fi network. We frequently use this for presenters, student teachers, or other guests that may need wi-fi connectivity in our district. The password for this network is generated every Monday morning, and it expires at the end of that week. If you need the guest wi-fi password please reach out to one of the administrative assistants in the front office of your building, or you can reach out to IT directly. If you need to request the password from IT personnel please submit a help ticket at: <https://stgrsd.org/helpdesk>

Tips And Tricks: Self Diagnosing

Tips and Tricks to help Self Diagnose Laptop Issues

Mouse not Moving?

You must go to Function Button 6 (F6) and press it and the mouse should be re-enabled:



Internet Not working? Not showing up on LanSchool?

You must go to Function Button 7 or 8 (F7/8) depending on the model and press it and this should re-enable the internet. Also, you can click the No internet button and connect from there as well. (Side Note: Please check the Wi-Fi in the bottom right of your screen, see below for examples of what it should look like and what it shouldn't look like)



Examples:

No internet:



Airplane Mode:



Wi-Fi on:



Unmute Mic on Laptop:

When you want to mute and unmute mic on the laptop, press F4 (function Key 4). This should fix the mic problem.

