iPad Guides

- Mosyle Self Service
    - Using Mosyle Self Service

- Requesting/Purchasing Apps
    - Downloading Free Apps
    - Purchasing for SPED iPads
    - Purchasing for General Ed iPads
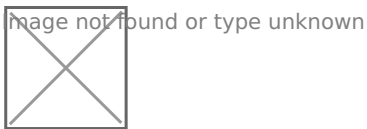
Mosyle Self Service

Using Mosyle Self Service
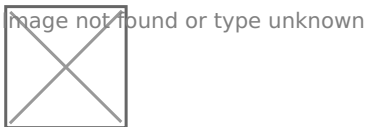
Self Service Portal

If you would like to install any of the apps directly managed by Mosyle MDM, you can use the Mosyle Manager's Self Service Portal
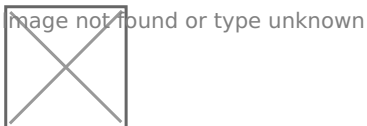
1. Open the Mosyle Manager app.
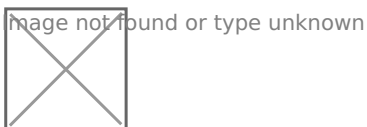   It has an icon that looks like this:

Image not found or type unknown

2. Select the "Self-Service" button at the top of the app

Image not found or type unknown

3. Select "My Apps"

Image not found or type unknown

4. Select the app you want to install and select "(Re)Install/Upadate".

Image not found or type unknown

The app will then be queued to be installed on your iPad.

Requesting/Purchasing Apps

Downloading Free Apps

If you'd like a free app for classroom use on your iPad, please submit a help ticket at:

https://www.stgrsd.org/helpdesk

There's a couple things that our district needs to keep in mind in regards to the apps and other software that we put on our district devices. Most importantly we need to find out if the apps we put on the iPads collect any data or what data they collect if they do. If they do collect data, we need to make sure that is applies to COPPA compliance standards in order to protect student data.

Purchasing for SPED iPads

The simplest way to add money for Apple School Manager is to go to our custom Apple Store and purchase VPP credits. This is the link to find our custom apple store: Apple Store for Education Institution : Find Your School

We would then log in with one of our school Apple IDs (appletech@stgrsd.org is what we use for Special Education funds).

They take purchase orders and credit cards.

Use redemption codes to purchase Apps from Apple School Manager. Here how this process works: Get Volume Purchase Program (VPP) Credit securely from Apple - Apple Support.

Purchasing for General Ed iPads

The simplest way to add money for Apple School Manager is to go to our custom Apple Store and purchase VPP credits. This is the link to find our custom apple store: Apple Store for Education Institution : Find Your School

Then log in with one of our school Apple IDs (stgrsdipads@appleid.stgrsd.org is what we use for General Education funds).

They take purchase orders and credit cards.

Use redemption codes to purchase Apps from Apple School Manager. Here how this process works: Get Volume Purchase Program (VPP) Credit securely from Apple - Apple Support.